

# QUALITY OF SERVICE SURVEY

## **WESTERN STAR & STERLING TRUCKS OF VANCOUVER INC**

---



NAME:

EMAIL:

COMPANY:

---

Was the work done right the first time?

Yes

No

Were you satisfied with the time it took to complete the job?

Yes

No

Were the parts required for the repair available?

Yes

No

Were you satisfied with the frequency and quality of communication throughout the repair?

Yes

No

Were you satisfied with your overall experience?

Yes

No

Would you like a company representative to call you back?

Yes

No

Phone number: